

Return Policy

Returns

Our policy lasts 2 days. If 2 days have gone by since your purchase, unfortunately we can't offer you a exchange or return.

To be eligible for a return, your item must be unused and in the same condition that you received it. It must also be in the original packaging.

Several types of goods are exempt from being returned. Perishable goods such as Vegetables, Fruits, Flowers, Milk or Beverages drinks etc cannot be returned. We also do not accept products that are intimate or sanitary goods, hazardous materials, or flammable liquids or gases.

Additional non-returnable Products

Any item not in its original condition, is damaged or missing parts for reasons not due to our error.

Requirement for Return

To complete your return, we require a original receipt or proof of purchase.

Refunds (if applicable)

Once your return is received and inspected, we will send you an email or phone call to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund. If you are approved, then your refund will be processed, and a credit will automatically be applied to original method of payment, within a certain amount of days.

Sale/Offer Products (if applicable)

Only regular priced products may be refunded, unfortunately sale/offer product cannot be refunded.

Exchanges (if applicable)

We only replace items if they are defective or damaged. If you need to exchange it for the same item, send us an email at info@groceryworld.in Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund.

Depending on where you live, the time it may take for your exchanged product to reach you, may vary.